

TWTC Swim Sessions Cancellation Policy

We understand that sometimes things just don't work out and you might need to cancel a swim session that you've paid for. We like to be as flexible as possible on this, but we do have to keep things fair both for members and for the committee.

- You may cancel a swim by informing the Fitness Officer and/or posting in the relevant Facebook event.
- The **deadline is 4pm Friday** (before the session starts).
- Your payment will be held for your next session. To use this credit, please post in the next Facebook event or ask the Fitness Officer.
- Sorry, but credits aren't available for non-members.
- Refunds are not available.
- You can only have one credit at a time (we need to keep things simple!).
- No show = no credit.